**2014 Annual Report**

**Mission Statement:**

Store to Door supports independent living for Portland area seniors and people with disabilities by providing a low-cost, volunteer-based grocery shopping and delivery service.

**2014 Achievements:**

* Store to Door served 460 seniors and people with disabilities, completing 7,012 deliveries of fresh food, prescription medications, and personal care items. This represents a 13.5% increase in clients served compared to 2013.
* 99% of clients surveyed said that our service helps them maintain independence and 95% said they felt more socially supported after enrolling.
* Advocacy calls or referrals for additional supportive or protective services were made on behalf of 100% of clients assessed as at-risk.
* We engaged 587 volunteers who gave 12,246 hours of service and direct client assistance by taking orders, shopping, and making deliveries. This represents ***a 32% increase*** in volunteer hours.
* 95% of our volunteers said they learned more about a community need and 97% felt they were taking action to meet that need.
* Store to Door received a regional Oregon Governor’s Volunteer Award.

**Client Quotes:**

* “I love this service. It helps me stay independent and it’s great to have weekly fresh fruits and vegetables.”
* “My order-taker is a sweetheart. She lifts my spirits and is always so friendly.”
* “I’m 94 years old and no longer have a car.  Using a cab or our transportation system gets harder by the day.  I greatly appreciate Store to Door.”
* “Thank you for ‘being there’ for us when we need you.”

**Board of Directors:**

Marvin Kuperstein (MSW), President; Anne Woodbury (MSW), Vice President; Becky Blumer (Hands on Greater Portland), Treasurer; Michelle Carew, Secretary; Michael Brine (Fred Meyer); Jean Pierce; Michael Edgel (Oregon Elder Law); Kirsten Jacobs (MSW, Leading Age); Jon Toorock; and Carl Wilson.

**2014 Financial Review:**

**Source of Funds**

Contributions                            $301,625.00

In-kind contributions                 $20,580.00

Delivery income                        $42,807.00

Customer receipts                    $330,680.00

Gift card discount                     $19,492.00

Coupon revenue                      $9,092.00

Interest income                        $27.00

Other revenue                          $251.00

**Total Income:                          $724,554.00**

Program Expenses:                  $546,404.00

Fundraising Expenses:             $78,972.00

Administrative Expenses:         $69,833.00

**Total Expenses:                      $695,209.00**

Expenses in Excess of Income:($29,345.00)

Beginning Net Assets:              $175,337.00

Ending Net Assets:                  $204,682.00

Total Liabilities:                        $9,391.00

**Total Assets:                           $214,073.00**