

# ANNUAL REPORTS

SPRING 2019, VOLUME 9



#### IN THIS ISSUE:

Message from the Board President **p. 1** 

Remembering Jean Pierce **p. 2-3** 

2018 Program Highlights **p. 3** 

Nourish to Flourish **p. 4** 

Giving Programs **p. 4** 

An Update on our Equity Journey p. 5

2018 Contributors **p. 6-7** 

Financial Snapshot **p. 7** 



## Growth, Groceries, and Gratitude!

A Message from Michael Beaty, Board President

As I settle into my new role as Board President, I reflect on the incredible growth Store to Door has achieved in 2018, and how fortunate I am to be part of such an amazing team dedicated to helping homebound seniors and adults with disabilities stay nourished and connected.

2018 was quite a year of accomplishments for the organization. Last year we served 682 wonderful clients through 11,569 nourishing deliveries and friendly visits – that's a whopping 15% increase in deliveries over 2017! Our Equity Team was busy following through on our Equitable Outreach Plan goals to prepare the agency to serve more diverse, high-need clients. We also refreshed our annual goals for our strategic plan, outlining how we will build capacity to ensure equitable services to 1,000 clients by 2020. Our goals are ambitious, but imperative based on local census data.

Last year we served 682 wonderful clients through 11,569 nourishing deliveries and friendly visits-that's a whopping 15% increase in deliveries over 2017!

Our impact would not be possible without our amazing Executive Director Kiersten Ware. I want to thank Kiersten for her extraordinary leadership over the past 6 years, as she will be transitioning out of the role on March 31st. Under Kiersten's guidance, the organization has seen unprecedented growth in service delivery to clients, volunteer resources, and funding to sustain and grow Store to Door's services.

Please join us in wishing Kiersten well in her future professional endeavors. I am excited for another impactful year of service to our clients and invite you to join me in continuing your involvement.

#### 2018 BOARD

Michael Brine President **Becky Blumer** Vice President

Marcia Blasen

Secretary

Mike Beaty Treasurer

Michael Edgel Jennifer Fuller Kirsten Jacobs Mary Kuperstein Jennifer Newton Jean Pierce John VanDinter Eumi Wymbs

#### **STAFF**

Kiersten Ware Executive Director

Elizabeth Lott **Development Director** 

Terri Wiley Development Manager

Amanda Olson Community Relations Manager

Cindi Fuller Program Manager

Mary Bedard Office Manager

Brendan ffitch Communications

Coordinators: Trish Bennett Annabelle Domenighini Kelsey Hecker

Program & Delivery Associates: Ashleigh Adams Ibrahim Alasow Bill Buchanan Sarah Carter Linda Fahrenkopf Nancy Lynn Caren Pomar John Powell Jeanne Ryan Andy Wilhelm Claudia Wood

### REMEMBERING **JEAN PIERCE**

June 17, 1925 - January 22, 2019

Jean Pierce, one of Store to Door's most extraordinary volunteers, passed away peacefully at her home in Portland, Oregon on January 22nd, 2019. Jean was surrounded by her loving family.

Jean's legacy and impact on the Portland community transcends her time with us, thanks to her many contributions as a volunteer, board member and friend. Jean led by example; she was a passionate volunteer for most of her life. Store to Door is so fortunate to have had her dedication and involvement; through her volunteerism, she



inspired others and demonstrated a long-term commitment, having shopped with us for over 25 years.

Jean often said, "It makes me feel better to do something for someone else." She will be remembered and missed by many for her kind and humble heart, dependability, and impeccable style!

Continued on page 3

#### Thank You to Our "We" Partners!

We're proud to partner with these companies who generously volunteer to call clients, shop, or deliver to clients on an on-going basis through the "We" program.

#### DAIMLER









































## Here are some of the highlights of Jean's service:

- Engaged in major volunteer and advocacy activities with Store to Door for over 28 years, shopping for more than 3,000 grocery orders since 1990!
- Served on the Board of Directors for Store to Door with distinction for 5 years, joining in 2014.
- Inspired the creation of Store to Door's "Love League," a recognition campaign for volunteers who have given 5 or more years of service or 500 or more hours to the organization.
- Participated in countless Store to Door activities and made significant contributions to the organization, such that Store to Door would not be what it is today without her dedication.

## Over the years, Jean was recognized for her significant contributions which included:

- Store to Door Extraordinary Volunteer award in 2013
- Points of Light award recipient in May, 2016
- Identified by KATU as an "Everyday Hero" in March, 2017
- Winner of the Peter R. Marsh Foundation Silent Servant Award in April, 2017
- Inaugural Board Member Emeritus, January, 2019

If you knew Jean, and would like to be notified of the date for her Celebration of Life, please let us know by calling Terri at Store to Door: 503-200-3333 ext 103.

### 2018 HIGHLIGHTS

#### 1. SERVICE DELIVERY

- **682** clients received **11,569** deliveries, a **15%** increase over last year.
- 1588 volunteers gave 17,833 hours of service valued at \$440.303.
- **579** food boxes were delivered to our highest need clients through a partnership with **Sunshine Division**.
- 78 of our clients were enrolled in **SNAP** (Food Stamps).
- 41 holiday gifts were delivered to clients through a partnership with **Home Instead Senior Care.**

#### 2. VOLUNTEER SATISFACTION SURVEY

- 99% said they felt like they were taking action to address a community need.
- 100% said that they understand how their volunteer work is making a difference.
- When asked what one word describes their experience, many volunteers described feeling "Accomplished."

#### 3. CLIENT SATISFACTION SURVEY

- **96%** of our clients said that our service helps them maintain their independence.
- **96%** of our clients felt more socially supported after enrolling in our program.

#### 4. CLIENT DEMOGRAPHICS

- Average client age is **76**. **94%** of our clients live alone.
- **84%** over 65 years old. Gender: **78%** female, **22%** male.
- 14% over 90 years old.

Before, I used to delay going to the store, I did not eat fresh produce enough. I'm definitely feeling much healthier mentally and physically.

## NOURISH TO FLOURISH

Store to Door's annual benefit gala and auction, Nourish to Flourish, raised \$145,000 for homebound seniors and people with disabilities this year!

Held at the Elysian Ballroom on September 13th, the event was attended by more than 200 friends, who enjoyed a lively evening of Golden Tickets, Blinky Rings, a Store to Door version of 'The Price is Right,' and a dazzling array of amazing auction packages!

We hope to see you at this year's Nourish to Flourish gala, on September 12th, 2019!







## GIVING PROGRAMS

#### SUPPORT A DAY OR WEEK

Sponsor the grocery delivery costs for 115 clients on a single day of grocery shopping and delivery for \$1500. Thank you to our 2018 Support-A-Day sponsors: AWS Elemental, Dave's Killer Bread, Advantis Credit Union, and US Bank!

Sponsor grocery delivery costs for approximately 220 clients and a week of grocery shopping and delivering for \$5000. Thank you to our 2018 Suppport-A-Week sponsors: First Tech Federal Credit Union, Wells Fargo, Daimler Trucks North America, Genentech, and Bank of America!

#### PRESIDENT'S CIRCLE

Nourishment, social connections, and dignity for Portland area elders can be your legacy. Planned gifts are a meaningful way to support Store to Door and leave a lasting impact on our community. Thank you to our founding President's Circle members: Michael & Natalie Beaty, Marcia Blasen, Becky Blumer, Michael Brine, Michelle and Devon Carew, Dan & Susan Christiansen, Roger Finger, Kathy Kelliher, Marv & Laura Kuperstein, Valborg Pankow, Tom & Evie Wagener, Kiersten Ware, and Anne Woodbury

#### **NOURISHING CIRCLE**

Our Nourishing Circle members commit to giving monthly, and provide reliable nourishment for the organization. Thank you to our 2018 Nourishing Circle members, their names are listed in bold in our 2018 Contributors list on pages 6 and 7 of this report.

#### SUSTAINER'S CIRCLE

Sustainers have given at the level of \$250+ each year for three consecutive years. If you give at or above this level, you will be recognized at our annual Donor Appreciation event in June.

For more information about our Giving Circles, contact Terri Wiley directly at Terri@StoretoDoorofOregon.org.

## AN UPDATE ON OUR EQUITY JOURNEY

As an organization supporting independent living for Portland area seniors and people living with disabilities, our clients are members of an extremely marginalized and overlooked community, and are at high-risk for food insecurity, isolation, and displacement from their homes.

Our board made a commitment to equitable outreach in 2015 when we realized that 90% of our clients were white and not representative of Multnomah County. Over the past four years we have continued to refine our equity goals and plans, and in 2018 developed the Equitable Outreach Plan with a focus on intentional inclusion of clients.

Thanks to the support of community partners such as Meyer Memorial Trust, Metro Central Enhancement, Maybelle Clark Macdonald Fund, and Oregon Community Foundation, we are making significant steps to support the goals within our Equitable Outreach Plan.

We are proud to share the following results to date in our equity journey:

 All Staff and All Board Members have received Equity Training by Center for Equity and Inclusion.



Store to Door staff at an Equity Diversity and Inclusion Training session in October.

Store to Door is dedicated to reaching our equity goals and ensuring nourishment and connection for all seniors and adults with disabilities in need.

- Our Equity Statement was finalized and released.
- Adopted an Equity Lens tool which is utilized as part of our decision-making processes.
- Adopted an Agreements tool which is used to 'set the table' for meetings and discussion.
- A review of internal practices and official policies was completed to identify, call out and address micro-aggressions and institutional biases, impacting client and volunteer enrollment forms, marketing and recruitment materials, and our website and social media accounts.
- An equity scan has been integrated in weekly staff meetings and bi-monthly board meetings to foster a culture that addresses institutional inequities in an honest way.
- Established new relationships with nine culturally specific organizations.

Going forward in 2019, we will continue to strengthen relationships with organizations serving culturally specific clients, and will utilize these partnerships to recruit clients and volunteers and grow our delivery capacity to reach underserved populations. While we have more work to do in this area, with the support of community partners, a passionate Equity Team, and a comprehensive Equitable Outreach Plan, Store to Door is dedicated to reaching our equity goals and ensuring nourishment and connection for all seniors and adults with disabilities in need.

## 2018 CONTRIBUTORS

Thank you individuals, businesses, and foundations that contributed to Store to Door in 2018.

Names in bold represent our 2018 Nourishing Circle members.

#### \$20,000+

Fred Meyer • Kaiser Permanente • Maybelle Clark Macdonald Fund • OCF Joseph E. Weston Public Foundation

#### \$15,000 - \$19,999

AWS Elemental • Collins Foundation • Metro Central Enhancement Committee

#### \$10,000 - \$14,999

Bank of America • CareOregon • Clark Foundation • Harvest Foundation • Meyer Memorial Trust

#### \$5,000 - \$9,999

Ameriprise Financial Foundation • Autzen Foundation • Bob's Red Mill • Ed Cauduro Fund Of The Oregon Community Foundation Charis Fund
 Stan & Julie Culver • Daimler Trucks North America • Larry & Jeanette Epping Family Fund • Fairbridge Foundation • First Tech Federal Credit Union • Genentech · Henry Lea Hillman, Jr. Foundation • Hoover Family Foundation • B.P. Lester Regina John Foundation • Faith & Richard Morningstar • Michael & Linda Pierce • Jean Pierce • SMPS Family Fund • Storms Family Foundation • Bess Spiva Timmons Foundation • US Bank Foundation • Wells Fargo Bank

#### \$2,500 - \$4,999

The Bayha Family Charitable Fund • Becker Capital Management • Marcia Blasen & Mario Brusasco • Cambia Health Solutions • Dave's Killer Bread • Fred Meyer Jewelers • H.W. Irwin & D.C.H. Irwin Foundation • Jackson Foundation • OnPoint Community Credit Union • Arlene Schnitzer • The Standard • Stoel Rives • VTM Group • Tom Wagener & Evie Engel

#### \$1,000 - \$2,499

Advantis Credit Union • James Anderson • Gary Beagle • Michael & Natalie Beaty • Bland Family Foundation • Chateau Ste. Michelle Winery • Dan & Susan Christensen • Deschutes Brewery • Dwyer Charitable Trust • Edgel Law Group • Leslie Ehmann Charitable Trust • Shawn & Charlie Engelberg • Enterprise

Rent-A-Car • Facebook • Fred Meyer Community Rewards Jennifer Fuller
 Emma & John Gilleland • Sharon Gueck • Heffernan Foundation • Intel • Richard & Heather Karl • Emmy & William Lawrence • Nancy Lynn & Rick Sany • Marquam Auction Agency • Mirabella • Karen Mitchell • NW Natural · Janelle & Michael O'Gara · The Partners Group • Barbara Phillips • John Powell • Providence Health & Services • Jess Richmond • Sue Sampson • Ken Thrasher • Rose E. Tucker Charitable Trust • US Bank • US Bank Private Client Reserve • Kiersten Ware • Wentworth Foundation • Carl Wilson & **Evan Boone** 

#### \$500 - \$999

Airbnb • Brvce Allison • Sarah & Charles Barr • Michael Brine & Joseph Cole · Hilary Burns • Michelle & Devon Carew • Michael & Chris Feves · Cindi & Duane Fuller · Julie Gonzalez • Google • Eric & Ariel Gunderson • Holzman Foundation, Inc. • Home Instead Senior Care Foundation • Ann Hulett & John Halbig • The Inn At Red Hills • Kirsten Jacobs & Jake Kirsch · Kathy Kelliher Revocable Trust. Maher Properties • Marv & Laura Kuperstein · Elizabeth Lott • Lee Lustberg • Maryhill Winery • Jennifer Newton • Glenn & Joy Olson • Jeff & Phyllis Oltmann • Maynard Orme • Dori Schnitzer • Sloan Boutique • Juris & Candy Solovjovs • The Standard Employee Giving Campaign • Julie Udell • John & Cynthia Van Dinter • Michael Ware • Anne Woodbury · Brandon Wooters

#### \$250 - \$499

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Water • Paul Levine • Kasha McLemore • McMenamins • Jim & Lora Meyer • Randolph & Janet Miller • Multnomah County Oregon • Marian Newell • Amanda & Erik Olson • Verlena Orr • Lyn Pangares • Rob & Tami Peine • Megan Reed • Maritza Replogle • Rhian Rotz • Salvador Molly's · Jerry & Priscilla Stewart Shelby Strouse
 Annette & Gary Suchy • Tillamook • Mark & Catherine Turner • David & Christine Vernier • Erica Vossler • WE Communications • Lisa Wernli-Hunt • Wendy Wray • Eumi & Keith Wymbs • Yoga Pearl

#### **\$100 - \$249** Carvn & Katie Ackerman

· Adidas · Amazon Smile Foundation • Jamie Anderson • Joan Andon • Myrna Apelby Alison Arella
 Artists Repertory Theatre • Sarah Banger • Sarah Barrett • Jeff & Lisa Bayer · Helen Bernstein · Gert Bernstein & Ed McVicker • Bethel Heights • Bishops Cuts & Color • Stan & Judy Blauer • Becky Blumer & Kate Molony Jeff Brookhouser
 Kim & Bill Buchanan • Cafe Yumm! • Peter & Nancy Carew • Sarah Carter Lvnne & David Chapman The Circuit Bouldering Gym • CoHo Productions • Columbia Sportswear · Sharon Cowlev • Lydia Cox • Tad Craig • Carol & Edwin Cushman • DeLille Cellars • Dolores Dinneen • Stacey Dodson • Jill Dornan • Yolanda Dozier • Sandra Dykeman • Michael & Judy Edwards • Enso Float • Erath Winery • Dianne Erickson & Patrick Wilson • Peg Farrell · Colleen Farrell · Margaret Fiore • Float On • Fogo De Chao • Glacier Raft Company • Glowing Greens • Erin Grahek • Healing Waters • JoAnn Herrigel • Jade Hill • Home Instead Senior Care • Evan Horwitz • Chelsea Hossaini • Pam & Jake Jacobs • Jones Bar • Jeanette Jones • Melanie Kemper • Danny Kim • Katie Kirchner • Kiva Tea Spa • Larry Steele Basketball Camp • John Lee • Barb & Galen Lemar • Liner & Elsen, Rainy Day Wines LLC • Lynn Lustberg • Margaret Lynch • Edith Marshall • Zoe Merkle • Alan Miller • Elizabeth Neketin • Michelle

Nergelovic • Susan Nordstrom Nothing Bundt Cakes
 Off The Waffle • The Oilerie • Oregon Shakespeare Festival Oregon State University Oregon Symphony • Raymond Packouz • Lisa Patenode • Linda Peterson • Diane Pittmon • Por Que No • The Porter Hotel • Portland Center Stage at The Armory • Portland Nursery • Portland Trail Blazers • Jeff & Maria Pratt • Keely Raff • Marika Rausa • Joan Rea • David Revnolds • Gabrielle Richards • Jessie F. Richardson Foundation • Erin Riddle • Marya Robinson • Kurt Rosenberg • Daniel Rosenhouse & Pam Waldman • Vicki Schmall · Alicia Shaw · Sizzle Pie · Colleen Spidal • Ethel Stevens Jeffery Temple
 Jo Anna **Thompson** • Pat Tibbetts-Blair Kate Tomassene
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#### \$3 - \$99 Academy Theater • Cheryl Adelman • Al Amir Lebanese

Karen Zocchi

Restaurant • Ibrahim Alasow • Alberta Co-op Grocery • Betty Albright • Kathleen & Gregg Allison • Altabira City Tavern Thomas Amara
 Nancy Anderson • Andina • Artemisia · Astoria City Hall · Backslope Brewing • Jodi Bailey • Richard & Nancy Beaty • Trish Beckius • Beerded Brothers Brewing • Bellagios Pizza • Hillary Bergh Barbara Bernstein
 Shirley Bernstein • Bethany's Table • Barbara Bickel • Biketown · Gina Bjorvik · Gerry Blauer Blue Scorcher Bakery Café Susan Blumer
 Boke Bowl • Jennifer Bond • Wanda Bosworth • Susan Brenner • Broadway Rose Theatre Company • Brooks Wines • Brow Betty • Ann Brown • Buoy Beer Company • Lorelei Burns • Cynthia Butts • Kristine Calvin • Ludmila Carvalho • Tru Chatelain • Maudie Cheney • Phil Chvatal • Silvia Clever • Coava Coffee

Roasters • Columbia River

#### 2018 Contributors, Cont. pg 6

Maritime Museum • \$3 - \$99 cont.

Comedy Sportz Portland • Kathy Coon • Creo Chocolate Culinary Center
 Lois Cunningham • Ann Dalton • Davenport Cellars • Elizabeth Dedman • Allison DeHaan • Ecliptic Brewing • Elephant's Deli • Enchanted Forest • Evo • Family Fun Center & Bullwinkle's Restaurant • Sylvia Frankel • Norma Fink • Karen Fisher • Mary Flynn • Fort George Brewery & Public House Lori Frank • Fullerton Wines • Lee Furlong • Garden Bar • Donald Garrison • Glendoveer Golf • Goat Yoga • Goose Hollow Inn, Inc • Grand Central Bakery • Linda Hallberg • Miyko Harris-Parker • Katherine Hart Kelsey Hecker • Dorothy Henion • Jean Herrera • Hillsboro Hops • Peggy Holly-Dolan • Hollywood Theatre • Emily Hoppe • Hungry Heart Bakery • Frances Jamison-Wood • Rosemary & Rodger Jarmer • Monika Johnson •

David Kelly • KingPins Family Entertainment Center • Koi Fusion • Yalon Kunkle • Joyce Labarre • David Lambert • Shannon LaMonica • Lan Su Chinese Garden • Kirsten Larson • Laughing Planet Café • Laurelwood Brewery • Darleane Lemley • Kim Levin Julia Leyes
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Abbie Mumley • Hazell Nemes
• New Deal Distillery • Next
Adventure • Marcia Nielsen
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Thank you also to those donors who chose to remain Anonymous!

## FINANCIAL SNAPSHOT

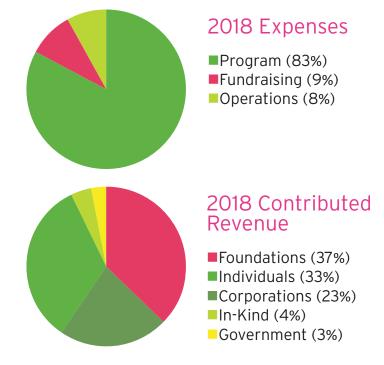
Store to Door's service is sustained by a combination of contributed and earned income. Contributed income consists of support from foundations, corporations, individuals and through in-kind donations.

Our event revenue comes from our annual fundraiser Nourish to Flourish which has proven to be an important facet of our fundraising portfolio. We generate earned income from grocery bill reimbursements, delivery fees, coupon redemption, and the Fred Meyer Rewards program.

Our total revenues for 2018 were \$1,051,596 and total expenses were \$1,040,766. We completed the year with \$594,332 in ending net assets thanks in big part to our annual event Nourish to Flourish and our year-end fundraising efforts.

Expenses included \$862,407 for program, \$90,008 for fundraising and \$88,351 for management and general operating support.

Contributed revenue totaled \$448,337 including \$166,588 in foundation grants, \$100,379 in corporate gifts, \$148,468 in individual contributions, \$15,000 in government grants and \$17,902 in in-kind goods and services.





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Groceries and More: A Friend at the Door.

503-200-3333 office@storetodooroforegon.org storetodooroforegon.org

Find us on online @StoretoDoorPDX







#### **OUR MISSION**

Store to Door supports independent living for Portland area seniors and people with disabilities by providing an affordable, personal, volunteer-based grocery shopping and delivery service.

#### **OUR VISION**

The Portland area will be a community where all seniors and people with disabilities are nourished, included and can age with dignity in the setting of their own choice.

#### **OUR VALUES**

Nourishment Connection Dignity

#### **CALENDAR OF EVENTS**

Thurs., April 11 5:30 p.m.

#### **Volunteer Appreciation Party**

Come celebrate with us at Airbnb as we recognize the wonderful volunteers that are changing lives!

## Tuesdays in April Community Pints

Come celebrate with us at Deschutes Brewery Portland Public House, where proceeds from every pint purchased go to support Store to Door! Thurs., September 12 5:30 p.m.

#### **Nourish to Flourish**

Store to Door's annual fundraising gala and auction!

Please join us for a celebratory evening with delicious food and wine, a "Price Is Right" raffle, and much, much more!

Tickets go on sale May 1st!

FredMeyer. presents

