

# FOSTERING CONNECTION

STORE TO DOOR'S 2022 IMPACT REPORT



## Dear Friend of Store to Door,

After more than 30 years delivering nourishment and social connections to homebound seniors and adults living with disabilities, 2022 marked a transformation for Store to Door's program services.

Just like every year since our founding in 1989, volunteers and donors had a substantial impact on the lives of Store to Door's clients in 2022. Personalizing the experience of grocery delivery and dignifying food security would not be possible without all the hours and dollars you shared last year.

While the need for grocery delivery remains high, our clients experience additional challenges to remain independent. With your

# 15,326

■ GROCERY DELIVERIES

# 617

■ ACTIVE CLIENTS

Clients who say  
Store to Door  
helps maintain  
their independence

# 95%

# 97%

Clients who  
say they feel  
more socially  
connected

WHICH IS EQUAL TO

# 10.5

FULL TIME EMPLOYEES

# 1,227

■ INDIVIDUAL VOLUNTEERS

GAVE

# 21,927

■ VOLUNTEER HOURS

support, Store to Door alleviated some of these challenges in 2022 by laying the foundation for a closed-loop referral program.

Your partnership as a community directly makes this important work possible! Our goal for 2023 is continued growth for our Friendly Caller Program, and to reach 100 food box deliveries per month by the end of the year!

Having laid the groundwork in 2022, we plan to launch our new Closed-Loop Referral Program in 2023 as well. This program will help connect clients with a wide variety of additional services they might be having difficulty accessing. Once fully operational, we will address client needs through screening, making referrals, and supporting short-term case management for 200-300 clients annually. We are excited to share the impact of this program with you!

In partnership with the Portland Open Bible Community Pantry and you, we expanded our free food box program, delivering 623 food boxes filled with a variety of essential and staple food items to our lowest income clients. With your support, we continued to grow our friendly caller program, too—making weekly calls in 2022 to chat and check in with our homebound clients on an informal basis.



## Where our funding came from...

**416**

INDIVIDUAL  
DONORS

**26**

CORPORATE  
PARTNERS

**27**

FAMILY  
FOUNDATIONS

**280**  
RETURNING

**136**  
NEW

**\$13,518**

IN EMPLOYER  
MATCHING GIFTS

Interested in volunteering? Email us at [Volunteer@StoretoDoorofOregon.org](mailto:Volunteer@StoretoDoorofOregon.org)

# Interconnected Impact

The impact that volunteers and donors had in 2022 goes beyond these highlighted numbers.

In addition to receiving grocery deliveries, Stephen, a Store to Door client, participates in our Friendly Caller program, and formed a connection with his weekly volunteer caller. His regular volunteers noticed signs that Stephen was feeling disconnected—both because he was having difficulty setting up his home Wi-Fi and because he was unaware of what social resources were available from his house.



Recognizing this need, Store to Door staff was able to get Stephen connected with a Metropolitan Family Services program that offers social connection to other homebound seniors through Zoom. Since, Stephen's Order Taker and Friendly Caller volunteers have reported that he sounds increasingly upbeat, and that he appreciates the additional social support he is able to get through 'Zooming Seniors!'

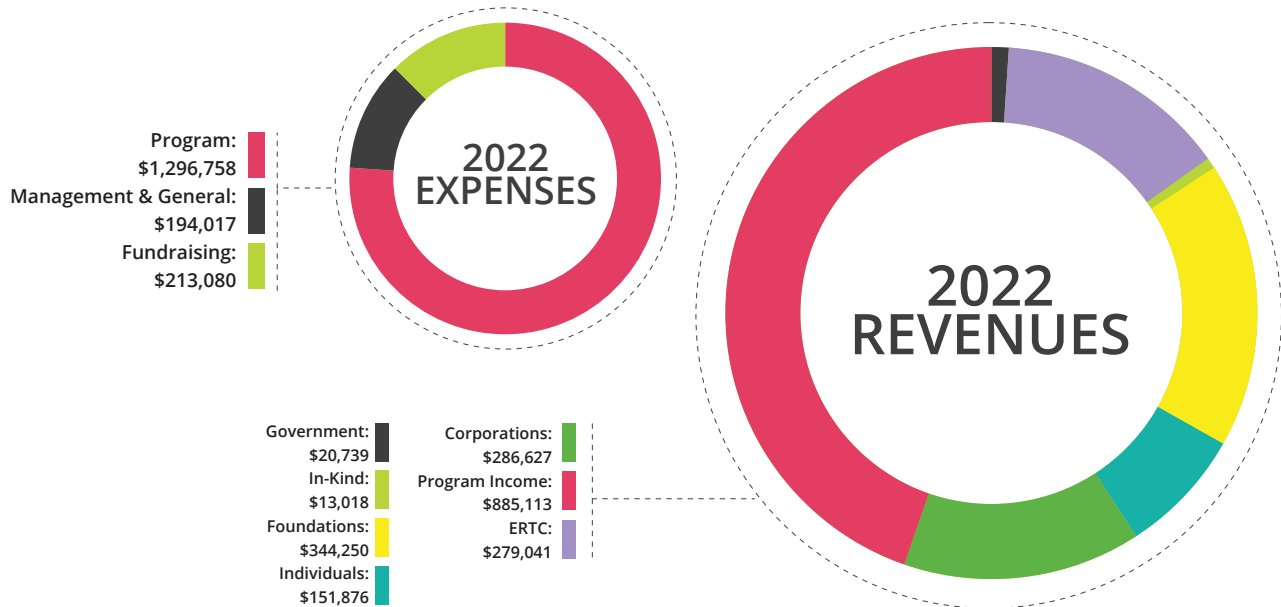
This social connection for Stephen was made possible by the Store to Door community and exemplifies how—with your support—Store to Door's growing information and referral focus can more fully meets our clients' needs.



Want to make a recurring impact? Consider joining our Nourishing Circle by visiting [give.StoretoDoorofOregon.org](https://give.StoretoDoorofOregon.org) and selecting recurring gift!



# FINANCIAL SNAPSHOT



This is the impact of our work that you helped create with your donation, your time volunteering, your care as a Store to Door supporter in 2022. Thank you for bringing food access, security, and social connection to our neighbors who can maintain their independence with the help of Store to Door!

As we continue to deepen the scope of our service, we hope you will continue to be a key part of our community, and that you will consider helping us further our positive impact in 2023!

**Interested in giving to support our homebound clients?**

Visit [Give.StoretoDoorofOregon.org](https://Give.StoretoDoorofOregon.org), scan the QR code to the right, or return the enclosed remit envelope to donate today!

